

Education Sales Terms & Conditions

ORDER DEPARTMENT:	PRODUCT INFORMATION:
PHONE: 516-328-4602 PO FAX: 516-328-4829	PHONE: 1-800-OK-CANON

PAYMENT TERMS: NET 30 DAYS

TAX POLICY:

* MUST HAVE A CURRENT W-9 TAX CERTIFICATE ON FILE.
*SOME STATES, SUCH AS CALIFORNIA THAT PAY TAXES, WILL HAVE THE TAX ADDED TO THE INVOICE.

DIRECT SHIPMENTS:

FREIGHT IS PRE-PAID BY CANON USA, NO CHARGE TO THE ACCOUNT.

PRICING:

THIS IS AN IMPORT ITEM(S), SUBJECT TO INTERNATIONAL CURRENCY EXCHANGE RATES.
ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE. CONTACT YOUR CANON EDUCATION SALES REPRESENTATIVE TO CONFIRM PRICING.
ALL QUOTES FOR PRICING GOOD FOR 30 DAYS.

DELIVERY INFORMATION:

ITEMS SHIPPED F.O.B. FROM NEAREST CANON WAREHOUSE. ALL DELIVERY CLAIMS MUST BE MADE WITHIN 10 DAYS AFTER RECEIPT OF PRODUCT, NOT TO EXCEED 30 DAYS FROM ORIGINAL SHIP DATE BY CANON USA.

WARRANTY:

STANDARD LIMITED WARRANTY FOR CAMERAS AND VIDEO CAMCORDERS IS 1 YEAR, NON-IS BINOCULARS 25 YEARS, IMAGE STABILIZER BINOCULARS 3 YEAR LIMITED WARRANTY.
KIT ACCESSORIES AND OPTIONAL ACCESSORIES ARE NOT COVERED UNDER WARRANTY.
WARRANTY CARD PROVIDED INSIDE BOX OF EVERY ITEM SHIPPED.

RETURN POLICY:

****WRITTEN RETURN AUTHORIZATION REQUIRED FOR RETURNS!**
SUBMIT RA REQUESTS TO YOUR EDUCATION SALES REPRESENTATIVE.
A CANON PACKING SLIP MUST BE INCLUDED WITH ALL ITEMS SENT TO RETURN CENTER. RETURN ALL KIT/BOX COMPONENTS TO AVOID DEDUCTIONS FOR MISSING ITEMS. RETURNS MUST BE SENT TO RETURN CENTER VIA PRE-PAID FREIGHT.
TO AVOID CREDIT ISSUES, **DO NOT TAKE A DEDUCTION FOR RETURNS UNTIL A CREDIT MEMO HAS BEEN ISSUED TO YOUR ACCOUNT.**

DEFECTIVE RETURNS:

MERCHANDISE DETERMINED TO HAVE AN INITIAL DEFECT WILL BE REPLACED WITHIN 14 DAYS OF RECEIPT OF GOODS WITH A NEW UNIT.
****SEE ABOVE RETURN POLICY.**

BACKORDERS:

DUE TO ALLOCATIONS AND SHIPPING SCHEDULES, PRODUCT MAY BE BACKORDERED.
YOU CAN CONTACT YOUR EDUCATIONAL SALES REPRESENTATIVE FOR AN ETA ON WHEN AN ITEM WILL BE AVAILABLE TO SHIP.