



imageWARE CASE STUDY

Sheriff's Department Keeps Track of Inmates Records with imageWARE®

The Suffolk County Sheriff's Department spent too much time keeping track of the inmate's records with a manual filing system. Information was not available when needed and usable office space was being taken over by filing cabinets.

imageWARE® took the inmate jackets, which contained large amounts of personal information, incarceration history, medical records and mug shots and converted everything to an electronic system. The filing cabinets have been removed and the space has been converted to offices. They were able to eliminate a clerical position, saving the county money. With imageWARE's sophisticated search and archival technology, Jane Does can be searched through the database and positively identified in minutes.

"The implementation of imageWARE has significantly streamlined our records management and workflow operations. We have dramatically improved inmate records management, while at the same time cutting the time associated with input, retrieval and processing of these records from days to seconds."
Lynn Clark, Suffolk County Sheriff's Department

Each inmate's records are simply scanned and filed into the system. Regardless of the source - paper, photo, electronic - it is files and accessible from a desktop workstation anywhere in the county department.

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