

QFE Installer Instructions

Quick Fix Engineering (QFE) is Microsoft's name for patches and the system tool used to install them. These patches were previously called "hot fixes." "QFE" can be used to describe both the method of delivering and applying a patch or fix, and also to refer to any individual fix. The QFE Installer Tool can be obtained by downloading the self-executing file "QFE_INSTALL_TOOL.exe".

Installation procedure of QFE Installer Tool (1-FIFF9)

Note: First install QFE Installer Tool (1-FIFF9) to enable installation of QFE patches onto ColorPASS. 1-FIFF9.ps is zipped into the self extracting zip file "QFE_INSTALL_TOOL.exe".

1. Download/Import the patch file "1-FIFF9.ps" to the Direct Queue using Fiery Downloader or Command Workstation.
2. After the ColorPASS finishes processing the downloaded patch, wait an additional 60 seconds, and then reboot the ColorPASS. (Choose "Reboot System" from the "Shut down" menu.) Note: Do not attempt to operate the ColorPASS, such as pressing the menu buttons until the UIB of the ColorPASS indicates "Idle."
3. Turn the copier off, wait 60 seconds and turn the copier back on.
4. Let the ColorPASS return to "Idle," wait 60 seconds, and then reboot the ColorPASS. (Choose "Reboot System" from the "Shut down" menu.)
5. Turn the copier off, wait 60 seconds and turn the copier back on.
6. When the LCD of the ColorPASS indicates [Idle], print out a "Configuration Page" and verify that "1-FIFF9" is now listed under "Update Information."

Installation Procedure Of Individual QFEs Without An Advanced Controller Interface Kit Attached

1. Prior to installing QFEs on the ColorPASS controller, please confirm that the QFE Installation Tool (1-FIFF9.ps) has been installed first.
2. If the ColorPASS does not have a keyboard, mouse and monitor attached, Remote Desktop Services will need to be installed. (Please see Technical Publication TP04 250.pdf)
3. Copy the contents of the folder "Approved QFE" to any folder on the target ColorPASS (for example, d:\Approved QFE).
4. In order to create the patch folder on the d: drive of the ColorPASS, and in order to upload the files to the d: drive of the ColorPASS, connect from a Windows PC by choosing Start, Run, and type \\<ip address of the ColorPASS>\d\$ (for example, if the IP address of the ColorPASS is 100.100.100.61, type \\100.100.100.61\d\$). If prompted for username and password, use "Administrator" as username, and "Fiery.1" as password.
5. Connect to the ColorPASS through Windows Remote Desktop Service, and open the folder created in step 3.
6. Install a QFE by double-clicking on the file; this will pop up a message to confirm with the continuation of the installation of QFE KB<number>. Click on the "Yes" button to confirm. This will launch the MS Setup Wizard for the installation of this QFE on ColorPASS.

7. Follow the instructions in the MS Setup Wizard to start the installation of the QFE.
8. During installation, there may be a 20 to 30 second delay for the complete installation to finish; this is normal behavior.
9. Not all the included QFEs will prompt for a reboot of the ColorPASS. However, please make sure to reboot the ColorPASS after each individual QFE has been installed.
10. After each reboot, check your Configuration Page Update Information section to ensure that the QFE was properly installed. The following table shows the correlation between the QFE number and it associated patch name as it appears on the Configuration Page under “Update Information”:
11. Remote Desktop Services must now be disabled after confirming that the installation of all QFEs has been successful. (See Technical Publication TP 04 250.pdf)

Installation Procedure Of Individual QFEs With An ACI Kit Attached

1. Prior to installing QFEs on the ColorPASS controller, please confirm that “1-FIFF9.ps” has been installed first.
2. Copy the contents of the folder “Approved QFE” to any folder on the target ColorPASS (for example, d:\Approved QFE).
3. Open the folder created in step 2.
4. Install a QFE by double-clicking on the file; this will pop up a message to confirm with the continuation of the installation of QFE KB<number>. Click on the “Yes” button to confirm. This will launch the MS Setup Wizard for the installation of this QFE on ColorPASS.
5. Follow the instructions in the MS Setup Wizard to start the installation of the QFE.
6. During installation, there may be a 20 to 30 second delay for the complete installation to finish; this is normal behavior.
7. Not all the included QFEs will prompt for a reboot of the ColorPASS. However, please make sure to reboot the ColorPASS after each individual QFE has been installed. 8. After each reboot, check your Configuration Page Update Information section to ensure that the QFE was properly installed. The following table shows the correlation between the QFE number and it associated patch name as it appears on the Configuration Page under “Update Information”: