

CASE STUDY

# A Top 5 Healthcare System



**Whiz**  
by  SoftBank  
Robotics

**Canon**

Canon U.S.A., Inc. is an authorized distributor of Whiz.

## THE OPPORTUNITY

# A Strained Signature Campus



Health system campuses were already some of the hardest-working facilities before the pandemic.

As COVID-19 hit, they went into overdrive. Once this location of a top 5 healthcare system could come up for air, they were looking for new efficiencies and proof-of-clean.

They found their criteria in Whiz, and learned more about deploying and integrating the robotic vacuum cleaners in key areas around the facility including: hospital hallways, waiting rooms, common areas, and lobbies. Whiz was able to transition across different floor types, and provide an elevated clean.

Whiz makes the task of vacuum sweeping more effective, overall health and safety operations more efficient, and the impact of investing in indoor cleanliness measurable.

This healthcare campus monitored their 6-machine fleet closely over 60 days and determined the following results.

“Whiz is getting a lot of usage and time with the team ... **it does what is promised**”

-Environmental services employee, healthcare system

## THE IMPACT

# Measurable Results in 60 Days



Positive Patient Experience



Increased Staff Confidence



Operational Efficiency



Enhanced Cleanliness



Validated Clean

With Whiz, the healthcare campus found that they were able to reallocate three hours back per night to higher value detail work, including cleaning high touchpoint areas, detail ledges, etc.

This time back has been crucial to the facility as they continue to battle the staffing shortages tied to COVID-19, and strive to deliver the same quality of service to their patients.

Furthermore, the client has found the campus to be cleaner than ever. On average, Whiz has picked up 0.5-1lb of dust each week, keeping the floors cleaner, the air cleaner, and improving the overall patient and healthcare provider experience.



## THE IMPACT

# Dust Removed



### Cleaner floors than before

Whiz has collected up to 1lb of dust each week, showing a measurable improvement in the cleanliness of the building and its air.

### Dust collection

On average whiz picked up **0.5lb** of dust each week.

That's **2lbs per month** & up to **24lbs of dust per year per unit.**



## ABOUT SOFTBANK ROBOTICS

SoftBank Robotics is constantly exploring and commercializing robotics solutions that help make people's lives easier, safer, more connected, and more extraordinary. There are currently over 30,000 SoftBank Robotics robots used in more than 70 countries worldwide offering innovative applications relevant in the fields of retail, tourism, healthcare, finance, education, facilities management, and cleaning.

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## ABOUT CANON U.S.A., INC.

Canon U.S.A., Inc. is a leading provider of consumer, business-to-business, industrial digital imaging solutions and Robotics to the United States and to Latin America and the Caribbean markets.

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